

# **DORN & ASSOCIATES, M.D., P.A.**

JONATHAN S. DORN, M.D.

Diplomate American Board of Radiology

Diagnostic Radiology, Computed Tomography, MRI, Ultrasound, and Nuclear Medicine

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Dear Ken,

I wanted to take a minute and let you know how valuable you have been to my practice. I provide mainly a teleradiology / PACS based practice throughout the state and depend on my PACS being operational at all times. YOU have made this happen and I thought you should know it. The equipment you recommended provided for redundancy the one time my server had problems (right after the hurricane) and all it took was a late night telephone call for you to make it happen.

Not all of my clients' employees are very knowledgeable about the software that they are using and I have had to ask you be the one to hold their hand and walk them through the issue.

You and your company have provided a system that can help us to resolve their issues, and many times you have held their hand (and mine) to get the problems resolved. You have been a huge part in making us grow and be successful in our market.

Sincerely,

Jonathan S. Dorn, M.D.